

# A Message to Our Customers and Partners About Coronavirus (COVID-19)

As of March 23, 2020

Western Reserve Controls (WRC) is committed to health, safety, and doing all we can to maintain a high level of service. We are taking many actions to help minimize the spread of coronavirus (COVID-19) and continue to assess this dynamic situation and its impact daily.

As of today, the State of Ohio is now under a government imposed "Stay at Home" order, which directly affects the employees at our Akron headquarters and manufacturing facility.

**As an Essential Business supplier** to several of the critical infrastructure sectors defined by CISA (Cybersecurity and Infrastructure Security Agency, <https://www.cisa.gov/critical-infrastructure-sectors>) **WRC will continue operations** processing orders and providing customer service and technical support during the COVID-19 outbreak.

Our top priority is the health and safety of our employees and we continue to ensure we are following all COVID-19 guidelines from the CDC as follows:

- **Employees are working from home.** On-site staff will consist of core employees only, with the majority working remotely.
- **Social distancing best practices.** We are encouraging our manufacturing employees to practice social distancing. This means, wherever possible, remaining out of group settings and maintaining distance with others, recommended at four to six feet apart.
- **Enhanced cleaning in our facilities.** Our Environmental Health and Safety Team continues to work to ensure safety and good cleaning practices are part of our standard operating procedures.

As you focus on keeping your teams, families and loved ones healthy and safe during this challenging and stressful time, we support you in maintaining your business continuity.

Together, we will navigate this tough situation with a focus on safety while taking care of each other, our customers and our communities.

Fred Billock  
*President, Western Reserve Controls*

For further information and status updates, please send your inquiries to us at [sales@wrcakron.com](mailto:sales@wrcakron.com). For technical support, you can also email us at [support@wrcakron.com](mailto:support@wrcakron.com).